



November 2, 2022

To our Express Scripts patients,

Recently, you may have received a letter from Express Scripts or your Health Insurance Company stating that Bernie's Pharmacy, Inc. will no longer be in your prescription plan's Pharmacy network.

This letter was erroneously sent out by Express Scripts and other Insurance plans who utilize Express Scripts as their third-party pharmacy plan administrator.

We have been communicating with Express Scripts and asked them to also contact you regarding this inaccuracy and to retract their statement and letter.

We value your business very much. We are Anchorage's only Independent Community Pharmacy. We live in this Community and your support of our Pharmacy is very important to us.

Rest assured, Bernie's Pharmacy, Inc. is a participating Pharmacy in the Express Scripts Pharmacy network and will continue to fill your prescriptions as usual.

Please contact us if you have any questions. We look forward to your continued business.

Sincerely yours,

A handwritten signature in dark blue ink, reading "Teresa E. Hall". The signature is fluid and cursive, with the first name "Teresa" and last name "Hall" clearly visible.

Teresa Hall Klouda
President